

## Helping your healthcare routine fit your lifestyle .....

Not everyone can access their GP surgery during its normal opening hours.

SystemOnline helps by letting you manage your appointments and repeat medication over the internet.

**All you need to do is speak to practice staff to get your user name and password.** Then you can start using the SystemOnline service!

“I booked my appointment over the internet as soon as I woke up in the morning feeling unwell”

“I have a busy home and work life so don't always have time to get to the practice to order my medication. I ordered it online which meant I didn't have to rush or cope without it until I had time to order it in person”

### With SystemOnline you can:

- View existing appointments
- Book a new appointment
- Cancel an appointment
- View your medication
- Request repeat medication
- Change your demographic details
- Fill in practice questionnaires

SystemOnline is available to patients 24 hours a day, 365 days a year

### Contact details:

Phone: 01422 353450 (Rosegarth Surgery)

Phone: 01422 352080 (Siddal Surgery)

Internet: [www.rosegarthsurgery.co.uk](http://www.rosegarthsurgery.co.uk)

systemonline



View, book and cancel appointments, view and request medication, fill out online questionnaires—all using a quick and easy online service



**SystemOnline makes booking appointments and requesting medication easy—any time**



### **Manage your appointments online**

Booking your next appointment over the internet is easy. You can do it any time without waiting for surgery phone lines to open. So whether it's the middle of the night, your lunch break at work, or even if you're away on holiday, you can login and secure an appointment within seconds

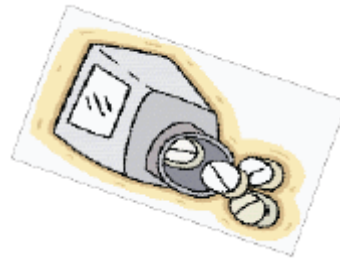
### **Forgotten when your appointment is?**

Login to SystemOnline and see it! You can also change the time or cancel your appointment if it's no longer needed

### **Manage your medication online**

If you find it hard to get to the practice to order your next repeat prescription, SystemOnline could make your life easier

Simply login to SystemOnline and view a list of the medication you have been prescribed. Select the prescription you need and click the "Request Medication" button



### **Need to change your details?**

With SystemOnline it's easy. Just login and change your phone numbers or address.

You can also complete questionnaires online to monitor specific health issues or give feedback on your practice

### **Security**

The SystemOnline service has been developed and tested using standards set out by a government body called NHS Connecting for Health.

All personal information used by SystemOnline is secure and protected. It is only available to staff at your practice who have the appropriate security controls, i.e. those managing appointments, repeat prescribing or patient registration

